Person Specification - Change Manager

ATTRIBUTES	ESSENTIAL	DESIRABLE
Changing and Improving	Experience of successfully managing structural/cultural change in a large, multi-faceted organisation. Experience of working within a change	Experience of leading or being part of a team leading a significant change programme within a complex business environment
	programme environment, supporting change through analysis, design, implementation and operational support.	
	Able to combine interpersonal and technical change management tools and techniques to achieve desired change initiative objectives, engage people and manage relationships	
	Experience of working closely with, or within, the HR function to deliver successful change.	
Communication and collaboration	Able to provide challenge and support effectively to influence and get the best out of people	
	Confidently engages with stakeholders and colleagues at all levels to establish trust and seek constructive outcomes	
	Highly developed communication and engagement skills, both written and oral, confidently able to engage with colleagues at all levels to generate commitment to goals.	
Strategy implementation	Able to identify tensions, set priorities and make trade-offs between the strategic and pragmatic.	
	Able to weigh up competing views to generate ways forward and implement plans which meet organisational goals	
	Able to work at pace in a complex and ambiguous multi-stakeholder environment, picking up new issues and resolving them, pragmatically weighing complexities involved against the need to act.	
Technical/work-based skills	Able to demonstrate successful application of project management tools and methodology.	

	Capable and confident in analysing and interpreting a wide range of qualitative and quantitative data. Competent in the use of standard IT productivity tools – e.g. Microsoft Office Strong planning and administrative skills	
General Skills/Attributes	Flexible and adaptable, able to work in ambiguous situations	Experience or knowledge of the arts or cultural sector
	Demonstrable commitment to the values and expected behaviours of the University	Broad and up to date knowledge of key issues in the Higher Education sector