

**Associate Director of Library Services (Services and Support):  
Background Information for Candidates, 2018/19**



Camberwell College of Arts Library

University of the Arts London is a world-leading university for teaching and research in the fields of arts, design and communication with a particular academic ethos based on its practice-led tradition. It consists of six colleges: Central Saint Martins, London College of Communication, London College of Fashion, Camberwell College of Arts, Chelsea College of Arts and Wimbledon College of Arts. The total student population is c19,000. Programmes of study are offered at FE, undergraduate and postgraduate level, plus the University has a vibrant research culture.

Library Services is located within the Library and Student Support Services Directorate, which is part of Academic Development and Services (ADS). Other departments within ADS include Student Marketing and Recruitment, Academic Registry, the University Awarding Body, FE Development and Quality Assurance, Outreach, the Teaching and Learning Exchange, Research Management and Administration, International Relations, University Central Planning Unit, Corporate Governance and Legal Services.

Library Services is a University-wide department that provides high quality library, IT and reprographic services as well as academic support. Extensive academic liaison and student feedback underpin the ongoing development of its services and collections, and learning and research support and enhancement is provided in a variety of ways to help people in their use of the available resources. Library Services is represented on a wide range of committees and groups at University level and within the Colleges. As such, it is fully embedded into the University's academic and decision-making processes.

Library Services provides six College Libraries and three Learning Zones which are tailored to match local requirements, plus the University Archives and Special Collections Centre which contains many unique collections, including the Stanley

Kubrick Archive. It is also responsible for an ever-increasing collection of e-resources as well as the University's institutional repository of research outputs, UAL Research Online, plus Library Services includes an innovative UAL-wide Academic Support offer that consists of Academic Support Online and a programme of workshops to enhance student learning. Library Services has Customer Service Excellence accreditation and the University Archives and Special Collections Centre has archive service accreditation from The National Archives.



London College of Fashion Library

The Library's multi-media collections reflect the subject specialisms of the University and constitute a major resource within the creative arts. Additionally, many of the special collections are acknowledged as being of national significance. Its stock includes c492,000 catalogued print books and c25,800 purchased serial titles (print and electronic), plus access is provided to many freely available online resources. Usage levels continue to be high (c1,521,000 visits to the libraries and c320,000 unique loans were recorded in 2016/17) and student feedback via the NSS is consistently good (91% satisfaction level recorded in 2018).



London College of Communication Library

The Library Services annual operating budget for 2018/19 is c£6,097,000 for staffing and c£1,650,000 for non-staffing. The staff establishment is currently 130.8 FTE consisting of library, archival, technical and academic support staff as well as administrative staff.

A new Library and Student Support Strategy 2018-2021 is currently being developed and will be aligned to the University's Medium Term Strategy as well as its Academic Strategy. The new Strategy is being informed by consultations within the Department and with staff and students across the University. It will be taken to Academic Board in Spring 2019 for final endorsement.

A cross-Directorate governance structure is being implemented to support the delivery of the new Library and Student Support Strategy and to facilitate a joined-up approach to student support. This is headed up by the Library and Student Support Leadership Team that currently consists of:

Director of Library and Student Support Services  
Dean of Students  
Associate Dean of Academic Support  
Associate Dean of International Student Experience  
Associate Director of Library Services, Services and Support  
Associate Director of Library Services, Content and Discovery

For further information see the UAL website: <https://www.arts.ac.uk/students/library-services>

For the University Strategy see the UAL website: <https://www.arts.ac.uk/about-ual/strategy-and-governance/strategy>



Central Saint Martins Library and Learning Zone

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