

JOB DESCRIPTION

Job Title: Front End Developer **Accountable to:** Digital Development Manager
Contract Length: Permanent **Hours per week/FTE:** Full time **Weeks per year:** 52
Salary: £34,943 - £42,914 per annum **Grade:** 4
College/Service: Communication and External Affairs **Location:** High Holborn

Purpose of Role

Deliver new digital functionality and provide web development support for the university's digital channels, including but not limited to the website, student portfolio, student app and any other digital channels as requested. This role works with UAL's core content management systems and is instrumental in affecting development.

Duties and Responsibilities

- Develop new online functionality for UAL's key digital channels including (but not limited to) the corporate website, student app, online forms system and student portfolio web app.
- Maintenance and support of existing and new online functionality and web applications.
- Provide development support for building web applications within UAL's digital channels to support students, staff and alumni.
- Develop and build within an established and shared web development environment using checking in and out protocols.
- Manage the administration of development requests and bug fixes that come from across the university.
- Maintain and contribute to web development documentation, outlining and explaining new functionality to colleagues across the organisation.
- Take a keen interest in wider digital issues and contribute ideas and suggestions for enhancing the team's technology stack and the wider UAL digital environment.

Other responsibilities

- To perform such duties consistent with your role as may from time to time be assigned to you anywhere within the University
- To undertake health and safety duties and responsibilities appropriate to the role
- To work in accordance with the University's Staff Charter and Dignity at Work Policy, promoting equality and diversity in your work
- To undertake continuous personal and professional development through effective use of the University's Planning, Review and Appraisal scheme and staff development opportunities
- To make full use of all information and communication technologies in adherence to data protection policies to meet the requirements of the role and to promote organisational effectiveness
- To conduct all financial matters associated with the role in accordance with the University's policies and procedures, as laid down in the Financial Regulations
- To personally contribute towards reducing the university's impact on the environment and support actions associated with the UAL Sustainability Manifesto (2016 – 2022)

Key Working Relationships:

Marketing team, internal communications team, web coordinators (colleges) content coordinators (organisation wide).

Specific Management Responsibilities

Budgets: None

Staff: Line management of two junior developers.

Other (e.g. accommodation; equipment): None

Person Specification

1. Specialist knowledge, qualifications and relevant experience

- Relevant qualification, e.g. Degree in Computer Science / Engineering or equivalent relevant experience
- Minimum of 2 years + web development experience in a professional environment
- Good understanding of HTML5 / CSS3 / JavaScript
- An in depth knowledge of PHP and MySQL
- Working knowledge of content management systems and frameworks: WordPress, Drupal, Codeigniter
- An appreciation of various web development technologies: Ajax, MVC, APIs, GIT
- Knowledge and application of WCAG 2.0 accessibility guidance
- Experience of developing within a content management system (enterprise or open source)
- Experience working as a professional PHP developer
- Experience of building websites and web applications
- Experience working with JavaScript, AJAX/JSON and web API integration
- Understanding of cross-browser compatibility issues
- Design experience with Web Services (REST, SOAP, etc)
- Line management experience (desired)

2. Communication skills, creativity, innovation and problem solving

- Communicates effectively orally, in writing and/or using visual media, able to present complex technical information in an informal and attractive manner to non-technical audiences.
- Applies conceptual and analytical thinking when understanding issues or problems, uses initiative, to resolve problems and provide the most benefit to the organisation
- Ability to distinguish between the need to make a decision and when to defer, also contributes to the decision making of others by providing relevant information and opinions

3. Planning, managing resources and teamwork

- Experience working collaboratively as a member of a development team, providing support and cover where needed. Able to support and mentor other developers within the team and University.
- Creates realistic plans to achieve own deadlines and objectives effectively managing workload and prioritising work
- Can work with different professional groups across a diverse organisation
- Experience working in agile teams using sprints and scrums

4. Student experience and customer service

- Builds and maintains good relationships with internal customers and suppliers
- Provides a positive responsive student experience and customer service